Who we are

Basme & Zeitooneh was established in September 2012, conducting on-site visits to regions hosting significant populations of the most vulnerable and destitute Syrian refugees. After only a year of hard work and planning, in February 2014 Basme & Zeitooneh became an officially registered organization in Lebanon under decree #145/2014. In 2023, the Basme & Zeitooneh organization employed more than two hundred full-time staff and field members.
Our Mission

Basmeh & Zeitooneh is a refugee-led relief and development organization responding to the acute needs of displaced and host communities to help people reclaim dignity and agency over their lives.

Our Vision

A constructive society that lives with dignity.

About Us

Basmeh & Zeitooneh started as a grassroots organization in 2012 when a group of volunteers in Lebanon – driven by the plight of Syrian refugees – began a small relief operation.

Today, Basmeh & Zeitooneh has grown into one of the largest and most established refugee-led relief organizations in the world. Working in four countries, we respond to the acute needs of both the displaced and their host communities.

We help people reclaim dignity and agency over their lives.
Our Community Centers

Presently, we operate four community centers in Lebanon. These centers were established to provide a focal point for Syrian refugees and vulnerable communities in marginalized regions. They serve as places where individuals can directly access assistance, obtain information, and acquire skills that generate income. Successfully, Basmeh & Zeitooneh has served approximately 49,768 individuals and 6,780 households across all regions of Lebanon. Moreover, our centers serve as vital local hubs for informal education, addressing the learning requirements of 2500 children through diverse programs.

The numbers provided pertain to the timeframe from 2022 until the conclusion of July 2023.

Mount Lebanon
- Nabaa
- Shatila

North Lebanon
- Abi Samraa

Bekaa
- Bar Elias
Our Programmatic Structure

Advocacy

Civil Society Support Program

Food Security & Livelihoods Program

- Food Security provision of:
  - A. In kind & Vouchers Food & Non food distribution
  - B. Cash Based Interventions/CFW-FFT, etc.
  - C. Nutrition
- Livelihoods:
  - A. Agriculture sector
  - B. Support Micro and Small Enterprises
  - C. Women Empowerment
  - D. Vocational Training and Job Placement

Protection Program

- Provision of:
  - A. Legal Empowerment
  - B. Psychosocial support
  - C. Case Management

Education Program

- Non-Formal Education:
  - A. Early childhood education (ECE)
  - B. Learning Support
  - C. Basic Literacy and Numeracy (BLN)
  - Schooling Support
  - Homework Support
  - Cash for Education

Social Stability Program

- A. Peace Education
- B. Youth Empowerment
- C. Women Empowerment
- D. Social Incursion